

Bookmap MBO Bundle Installation & Troubleshooting Guide

What do I need to have?

1. Bookmap Global / Global+, version 7.1
2. Rithmic data: Non Aggregate and direct connection to Bookmap or via R|Trader Pro.
3. Bookmap MBO Bundle indicators

Note: The Bookmap MBO Bundle works only with CME Futures instruments

How do I get it?

- 1. Get Bookmap Global / Global+ version 7.1** (MBO Bundle works with both versions)
 - a. If you are a current Global / Global + subscriber, then [download Bookmap 7.1 here](#).
 - b. If you are a current free Digital subscriber, then [upgrade here](#)
- 2. Get Rithmic Futures Data**
 - a. If your current futures broker offers Rithmic data you can access the data through your broker and connect it to Bookmap. This will allow you to send orders through Bookmap to your brokerage account.
 - b. If your broker does not support Rithmic, you can subscribe to [Rithmic futures data on the Bookmap Marketplace](#). It is only for live data visualization, no brokerage services are included. You can either purchase data of a single CME exchange or a bundle of all CME exchanges. **Your credentials will be emailed to you.**
 - c. Make sure your license is inserted in the marketplace.
- 3. Get the MBO Bundle indicator**
 - a. Subscribe to [MBO Bundle](#) via Bookmap marketplace.
 - b. Download and unzip the archive and place the 3 indicators in a directory of your choice.

How do I install it?

- 1. Install Bookmap Global / Global+ version 7.1**
 - a. Log into bookmap.com/portal. In the Download and License section, click on the 7.1 Alpha version link to download Bookmap.

- b. Find the downloaded file and double click on it to install.
- 2. Connect to Rithmic Futures Data**
 - a. Get your Rithmic credentials (Username and Password).
 - b. [Watch this video to connect Rithmic](#) directly to Bookmap or through Rithmic's R|Trader Pro..
- 3. Install the MBO Bundle Indicators**
 - a. Download the latest MBO indicators and place the indicators in the directory of your choice.
 - i. [Stops & Iceberg Tracker](#) (SI Tracker)
 - ii. [Liquidity Tracker Pro](#) (LT-Pro)
 - b. [Watch this video](#) to install each addon indicator, or follow the guide below:
 - i. Go to 'Settings' -> 'API plugins configuration'
 - ii. Click on the 'Add' button. Locate and select the unzipped addon and open it..
 - iii. Select the radio-button in the Indicator window and load the Addon.
 - iv. The indicator should be displayed in the Bookmap subchart panel.
 - v. You need to restart Bookmap after purchasing the addon in order for it to fetch an updated license.

FAQ's

Why doesn't my Rithmic data work?

- 1. Make sure you signed the Rithmic agreements.**
 - a. Agreements can be signed in a 3 ways:
 - i. Go to [rithmic website](#), login and sign.
 - ii. Try to login using Bookmap 7.1, catch a notification with link -> login -> sign.
 - iii. Try to login using R|Trader Pro., it will notify you with pop-up dialog and you will be able to sign all agreements in it.
- 2. I paid for Rithmic but didn't receive credentials**
 - a. If you have not received the email within 20 minutes, please check the spam folder. Otherwise, reach our support team at support@bookmap.com
- 3. I cannot connect to Rithmic**
 - a. If you subscribed to Rithmic on Bookmap marketplace, make sure that in configuration, you're using System = 'Rithmic Paper Trading'
 - b. If you're using Plugin mode, make sure you're using the same credentials in Bookmap and in R|Trader Pro.
- 4. I cannot subscribe to an instrument**
 - a. If you have Rithmic via your broker, you may need to contact your broker and ask him to enable the market order data
 - b. Make sure you're using the following format ESU0. For other products, go to the [symbols table](#). To learn what is the current expiry go to [CME website](#)
 - c. Make sure you're using the exchange that matches the symbol name for example, if you wish to connect to ES, you have to select 'CME' exchange.

- d. If you are using 7.0 - you might be missing order book data in your account. 7.1 can detect that and show a message, but 7.1 will just stay in 'subscribing' state. Contact your broker if that's the case.
- e. If you still can't subscribe to an instrument, please reach out support@bookmap.com and attach to the email your email rithmic-engine-log.000 file located in C:\Bookmap\Log

How do I have Multiple platforms connected to Rithmic?

1. [Watch our brief instructional video](#) to learn how to connect Bookmap via Rithmic's R|Trader Pro API.

I can't run the MBO bundle. I got a message: This license does not allow using this strategy..."

1. Please make sure that you confirmed the license key in the marketplace.
2. Restart Bookmap and see if it repeats

I'm using Rithmic and connecting to the SI Tracker, I received an error message "No CME MBO data messages received. This addon is working only with CME MBO data"

1. Make sure that when you configured Rithmic connection in Bookmap, you didn't select "Aggregated quotes"

Why my SI Tracker doesn't work?

1. Make sure you're running Bookmap 7.1
2. Make sure you run the latest version of [SI Tracker](#)
3. Make sure that the 'Aggregate Quotes' checkbox is disabled for the Rithmic connection.

I connect my Bookmap through NinjaTrader with Rithmic data but the MBO indicators don't work.

1. MBO indicators cannot work with Rithmic data that goes through Ninja

I can't run the MBO bundle. I get a message: Strategy <name> can not be loaded to real trading mode.

1. You need to sign API agreement at <https://bookmap.com/strategies-live> first
2. Sign the API agreement
 - a. Run Bookmap in real trading mode. 3-d option on the launchpad
 - b. Go to 'Settings' -> 'API plugins configuration'.
 - c. In the window that shows up click a link which takes you to the API activation page.
 - d. Once you are logged in, you will get a form with the agreement text. You need to tick the "I agree" checkbox and click 'Next' and your license is updated with live API access.